Graffiti, Fly-tipping and Environmental Crime

Graffiti and fly-tipping are damaging to the local environment and without consistent action can quickly become a large-scale problem.

Collective has the tools to ensure you respond within service levels, prioritise urgent cases and take effective enforcement action against offenders.

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**Key Features**

Integrate with web forms, mobile apps and CRM to consolidate all incidents and communicate action plans and progress.

Prioritise based on severity, location and service levels, and identify issues on private or non-Council land.

Gather photographic and video evidence before clean-up and after.

Officers can report incidents in the field, including ‘find and fix’ issues.

Case management tracks and consolidates current and historic incidents by offenders and records all activity and communication through to prosecution.

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**Product Benefits**

Meet your SLAs with automatic prioritisation and specific alerts when incidents are approaching or breaching service levels.

Improve productivity with automatic de-duplication, map views of incident locations and mobile working tools.

Automatically identify incidents on private land and offer commercial services.

Improve satisfaction with online updates to cases backed by photos before and after.

Communicate performance to residents and elected members with ward-based reporting of incidents and responses.